

FORM FOR UNILATERAL TERMINATION OF THE AGREEMENT

CONSUMER:

(name and surname, address)

(email, phone)

PRIMA:

Etno Nova j.d.o.o.
Palinovečka ulica 43
10110 Zagreb

I _____, declare that I unilaterally terminate the contract for the sale of the following goods _____, ordered on _____, received on _____.

I undertake to return the goods I received to the following address within the legal deadline:

Etno Nova j.d.o.o., Palinovečka ulica 43, 10110 Zagreb, together with the received invoice.

On _____, on _____

(handwritten signature)

INSTRUCTIONS ON THE PROCEDURE OF UNILATERAL TERMINATION OF THE CONTRACT

The consumer has the right to unilaterally terminate the contract, without giving a reason, within 14 days from the day when the goods were handed over to the consumer or a third party designated by the consumer. In order to be able to exercise the right to unilaterally terminate the contract, the consumer must notify the seller of his decision to unilaterally terminate the contract before the expiration of the deadline, by means of this form for unilateral termination of the contract or by any other unequivocal statement expressing his will to terminate the contract, sent by mail, by fax or e-mail (in which the first and last name, address, telephone number, fax and e-mail address, and the contract/order that the consumer is terminating) are specified. In case of unilateral termination of the contract, the consumer bears the direct costs of returning the goods, and is obliged to return the goods to the seller undamaged, without undue delay, through the postal service provider, together with the invoice, and no later than within 14 days from the day when he sent the decision on unilateral termination of the contract to the merchant. It is considered that the consumer has fulfilled his obligation on time if he has sent the goods to the trader before the expiration of the aforementioned period. The consumer is responsible for any reduction in the value of the goods resulting from the handling of the goods, except for that which was necessary to determine the nature, characteristics and functionality of the goods. The seller is obliged without delay, and no later than within 14 days from the date of receipt of the consumer's notice of unilateral termination of the contract, to return to the consumer what he paid, but not before the goods are returned to him. The refund will be returned in the same way the consumer made the payment. In the event that the goods returned by the consumer are damaged and are not for further sale, the seller is not obliged to accept the return of such goods. In the event that the value of the goods is reduced due to handling by the consumer, the seller has the right to a proportional reduction of the amount he returns to the consumer.

In order to be able to exercise the right to unilaterally terminate this Agreement, you must notify us of your decision to unilaterally terminate the contract before the expiration of the term by an unequivocal statement sent by mail to the address **Etno Nova j.d.o.o., Palinovečka ulica 43, 10110 Zagreb** or by email to the address **info@superknjiga.com**, in which you will state **your first and last name, address, telephone number, fax number or e-mail address**, and you can also use **attached example of a form for unilateral termination of the contract**.